

Sathvic Kollu

+91-9491753503

Project Management Professional

sathvickollu@gmail.com

[Linkedin Profile](#)

Bengaluru Karnataka,56006

PROFESSIONAL SUMMARY

CSM® Certified Senior Business Analyst & Scrum Master with 5+ years of experience across Retail, Digital Banking, Fintech, and SaaS. Proven track record in leading high-velocity Agile teams at Tyfone, Cleartax and ThoughtWorks. Expert in end-to-end requirement management (BRD/FRD), stakeholder orchestration, and optimizing Jira/Confluence workflows. Available to join immediately

SKILLS

Project Management: Project Timelines & Scheduling, Risk Management & Contingency Planning, Release Management, Budget & Burn-rate Tracking, Scope Management (SOW Adherence), Resource Allocation, Change Management.

Scrum Master & Agile: Agile and Scrum Methodologies, Sprint Planning & Ceremonies, Backlog Grooming, Agile Coaching, Removing Blockers, Facilitation, Continuous Improvement.

Business Analysis: Business Requirements (BRD/FRD), User Stories & Use Cases, Process Mapping, Requirement Gathering, Stakeholder Analysis, UAT Coordination.

Domain & Emerging Tech: Digital Banking & Fintech, Payment Systems, AI-Assisted Business Analysis, LLM Prompting for Product Discovery.

Tools: Jira, Confluence, Azure DevOps, Microsoft Project, Google Workspace, Trello, Asana, Balsamiq, Miro.

Technical Awareness: SDLC, API Integration (REST/SOAP), SQL (Basic), CI/CD Concepts, Postman, Cloud Infrastructure (AWS/Azure).

WORK EXPERIENCE

Project Lead – Digital Banking & Program Delivery Tyfone Inc. | Bengaluru | Aug 2025 – Present

- **Project Delivery & Compliance:** Managed the full delivery flow—from triage to final release—for Salesforce-integrated banking apps. My main focus was keeping 6+ U.S. Credit Union clients on schedule while strictly following banking regulations.
- **Stakeholder Management:** Acted as the primary bridge between U.S. credit union executives and our engineering teams. I handled requirements for complex features like digital payment modules and core banking integrations.
- **Release Coordination:** Led release cycles by keeping Engineering, TPM, and Backend squads in sync. Managed all cross-team dependencies to ensure production dates were hit with zero downtime.
- **Process Improvement & AI:** Revamped the triage process using data to prioritize tickets, which cut down TAT and improved team efficiency. Currently researching AI-driven sentiment analysis to get better insights from client

feedback.

- **Scrum Master:** Ran all Scrum ceremonies and handled capacity planning. Focused on clearing blockers to keep sprint velocity consistent.

Project Manager / Business Analyst **Belzabar Software Design | Delhi | Oct 2024 – Jul 2025**

- **Project Delivery:** Managed the full lifecycle of enterprise SaaS apps for global clients. My focus was on making sure the final product actually solved the client's business problem, not just checking off a list of features.
- **Requirements & Alignment:** Handled the heavy lifting on BRDs and User Stories. Spent my time ensuring devs and stakeholders were on the same page to avoid mid-sprint surprises.
- **Risk & Release:** Led release planning and risk mitigation. Caught bottlenecks early—whether resource crunches or technical blockers—to stay on track for launch.
- **UAT & Quality:** Led the UAT phase to bridge the gap between development and the end-user, significantly cutting down production bugs.
- **Workflow Optimization:** Cleaned up Jira workflows and built custom dashboards to give leadership a clear view of team velocity and delivery predictability.

Technical Program Manager **ClearTax | Bengaluru | Dec 2023 – Sep 2024**

- **Executive Reporting:** Main reporting point for leadership. Provided weekly, data-backed updates on team health and velocity using burn-up charts for total transparency.
- **Jira & Process Scale:** Built a centralized Jira board system for 20+ parallel initiatives, which significantly reduced the time spent in status synchronization meetings.
- **Cross-Functional Delivery:** Coordinated between Design, QA, and Engineering to keep product launches on track with minimal slippage.
- **Agile Governance:** Enabled Agile adoption across 3 internal teams by introducing Scrum ceremonies and standardized tools from scratch.

Business Analyst / Scrum Master **Thoughtworks | Bengaluru | Jan 2021 – Aug 2023**

- **Scope & Requirements (BA):** Collaborated with stakeholders to define BRDs and user stories. Managed scope for new demands to ensure we stuck to the core business objectives.
- **Scrum Master Leadership:** Led all Scrum ceremonies and daily stand-ups, focusing on fostering a culture of continuous improvement and removing technical blockers.
- **Stakeholder Communication:** Served as the central contact point for stakeholders, managing expectations and ensuring the technical execution matched the product vision.

EDUCATION

GOA INSTITUTE OF MANAGEMENT - M.B.A - 2018 - 2020

- M.B.A in Marketing and Finance with GPA 8.1

JNTU ANANTAPUR - B.Tech - 2013 - 2017

- B.Tech in Mechanical Engineering with GPA 9.08

CERTIFICATIONS

- Professional Scrum Master (PSM I) – Scrum.org
- Agile Coaching Certification – ThoughtWorks
- Project Management Foundation – ThoughtWorks

AWARDS AND ACHIEVEMENTS

- University Topper at JNTU Anantapur with GPA 9.08/10
- Prathiba Award Winner from Chief Minister of Andhra Pradesh for 98.4% in Board Exams
- Client Appreciation Awards at ThoughtWorks for excellence in project management

